

Electronic Visit Verification

What is Electronic Visit Verification?

The federal 21st Century Cures Act requires all states to put Electronic Visit Verification (EVV) into effect. This applies to all Medicaid-covered personal care and some supportive home care services.

EVV uses technology to make sure members and participants get their personal care or supportive home care services. EVV will not change your care. You will continue to receive the care you need.

Starting in November 2020, workers must use EVV for each visit. During each visit, six pieces of information will be recorded.



6 KEY DATA POINTS

- Your worker will check in and out at the start and end of each visit.
- Your worker may use a mobile phone app, a landline, or a small digital device you keep in your home to check in and check out.
- This information is sent securely when Wi-Fi or cell service is available.

 **Who receives service**

 **Who provides service**

 **What service is provided**



Where service is provided

Date of service

Time in/Time out

To Learn More

Visit our website

<https://www.dhs.wisconsin.gov/evv>

Email us

VDXC.ContactEVV@wisconsin.gov

Sign up for email

https://public.govdelivery.com/accounts/WIDHS/subscriber/new?topic_id=WIDHS__190

Contact us

Wisconsin EVV Customer Care
833-931-2035